

STATE OF SOUTH CAROLINA
DEPARTMENT OF LABOR, LICENSING AND REGULATION
BEFORE THE PANEL FOR DIETETICS

IN THE MATTER OF)
)
Panel Meeting)
) TRANSCRIPT OF DISCUSSIONS
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)
)

Given before Tina F. Behles, Nationally Certified Court Reporter and Notary Public in and for the State of South Carolina, commencing at 10:13 a.m. on Friday, September 9, 2011, at the offices of the South Carolina Department of Labor, Licensing and Regulation, 110 Centerview Drive, Columbia, South Carolina.

Reported by:
Tina F. Behles, CVR

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Panel Members: Rona B. Ewart, Chair
Nancy R. Taylor, Vice Chair
Phyllis A. Allen
Karen Schwartz

For the State: N/A

For the Petitioner: N/A

Advising the Board: Sheridan Spoon, Esquire (LLR)

Also present: Angela Combs, Administrator

Reported by: Tina F. Behles, CVR

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PROCEEDINGS

MS. EWART: Well, let's go ahead and call the meeting to order. Our first order of business is approval of the February 11th meeting. Nancy, you weren't here doesn't look like. Phyllis, you were here. Does it look like it's accurate to you?

MS. ALLEN: I looked at them. I believe that everything was accurate.

MS. EWART: All right. Make a motion to approve the minutes?

MS. ALLEN: I move that we approve the minutes as submitted.

MS. EWART: Second?

MS. TAYLOR: Second.

MS. EWART: All in favor, aye?

MEMBERS: Aye.

MS. EWART: We have approved the meeting minutes of the February 11th meeting. The next item is, Angie ---

MS. COMBS: Okay.

MS. EWART: --- come on down.

MS. COMBS: Okay. I just want to let y'all -- give y'all an idea on the -- what the changes are. Back a few, or I guess it was actually a few

1 months ago, I had announced that another
2 department was going to be doing our renewals
3 and licensure.

4 MS. EWART: Right.

5 MS. COMBS: Well, everything now is back in under
6 the, under the board. And it's called Office
7 of Board Services, and that's our
8 responsibilities. It's basically everything.
9 So will be, you know, renewals and online --
10 I'm sorry, not online -- initial applications
11 and everything, so ---

12 MS. EWART: So that's all back to you again?

13 MS. COMBS: All back to me again. Very pleased.
14 Very happy with that.

15 MS. EWART: I heard great comments about the
16 renewal cycle and how smoothly it went, so.

17 MS. COMBS: Good. Good.

18 MS. EWART: I haven't heard anybody that had a
19 snag. Everybody said it was very, very quick
20 turn around.

21 MS. COMBS: Yeah. I -- we got some good comments
22 on that. And I think people ---

23 (Ms. Schwartz enters the proceedings at 10:15 a.m.)

24 MS. SCHWARTZ: I'm sorry.

25 MS. COMBS: We just started.

1 MS. EWART: We just started. We approved the
2 February minutes. And Angie's giving her
3 report.

4 MS. SCHWARTZ: Okay. I'm sorry.

5 MS. COMBS: But I think licensure renewal went
6 well. And we do have 819 current licensees
7 now. And I was looking -- we have a hundred,
8 just right over a hundred licenses that
9 lapsed: People did not renew. Would you like
10 me to send out a, sort of a reminder letter
11 that they -- of course, at this point, you
12 know ---

13 MS. EWART: I mean they may have moved.

14 MS. COMBS: Yeah.

15 MS. SCHWARTZ: That's true.

16 MS. COMBS: Some of them are not aware, just not
17 paying attention.

18 MS. EWART: I think a reminder would be good.

19 MS. COMBS: I'll send out a reminder letter. And
20 they -- what they would need to do is to --
21 they would need to reinstate at this point.
22 But it's easy.

23 MS. EWART: Okay. You know, it is a little
24 confusing because our ADA membership runs out,
25 our CDR runs out, and our license all within

1 about a three-month period.

2 MS. SCHWARTZ: Yes.

3 MS. EWART: And you think, okay, did I do this one
4 or did I not do this one.

5 MS. COMBS: And that'll happen sometimes.

6 MS. EWART: So I think a reminder would be very
7 good. There may be some that have moved or
8 stopped practicing. Might be a very ---

9 MS. COMBS: We'll get that out. And in probably
10 about a week or so or next week, we will do a
11 -- the audit, CE Audit.

12 MS. EWART: All right.

13 MS. COMBS: As we determined before that ten
14 percent -- and basically what we do is check
15 to see how much is ---

16 MS. EWART: Just verify.

17 MS. COMBS: I think last time we did there was
18 someone that did not meet the audit. But she
19 had decided to retire, so she was not going to
20 be working.

21 MS. EWART: And can you do that on line? Is that
22 pretty seamless?

23 MS. COMBS: Sure. All we need to have is their
24 number, which we have that ---

25 MS. EWART: Right.

1 MS. COMBS: --- when they're first licensed.

2 MS. SCHWARTZ: And in the audit, did we ever -- do
3 we have people that maybe had done it but they
4 hadn't turned -- you know how sometimes you
5 don't fill in that online stuff? Did we have
6 any of that?

7 MS. COMBS: No. No. Wasn't anything that I'm
8 aware of.

9 MS. SCHWARTZ: I'm surprised by that.

10 MS. EWART: Uh-huh.

11 MS. SCHWARTZ: Because I would think that sometimes
12 people hold them -- you know, they go to it
13 and then they wait to a certain point and then
14 they go in and fill it in. So I'm surprised
15 too -- I'm guilty of that.

16 MS. EWART: Obviously they didn't audit you.

17 MS. SCHWARTZ: Which makes me think I better go
18 home tonight and put in all that.

19 MS. EWART: Yeah, because you might get audited.

20 MS. TAYLOR: Karen, I'm with you.

21 MS. SCHWARTZ: I know. It's terrible. It's like
22 one of those things you just -- just I'm
23 surprised though just knowing ---

24 MS. COMBS: No, there was only one. Just one. And
25 she decided to retire.

1 MS. SCHWARTZ: Okay.

2 MS. COMBS: She renewed her license and within
3 between that, that say May and August time,
4 she decided to retire, so just kind of ---

5 MS. SCHWARTZ: Okay.

6 MS. COMBS: But we'll be doing that probably within
7 a week or so.

8 MS. EWART: Okay. Great.

9 MS. COMBS: Under the Office of Investigations and
10 Enforcement Report, we do -- have had two
11 active complaints. That just means they're
12 being actively investigated. And after the
13 investigation's done and we -- the IRC, the
14 committee meets, then we'll present your --
15 the results to you all and we'll go from
16 there.

17 MS. EWART: Okay.

18 MS. COMBS: Of course at this point since there was
19 only two active complaints under investigation
20 -- that was your first two -- there's nothing
21 in the Office of General Counsel at this
22 point.

23 MS. EWART: We still like you, Sheridan.

24 (Laughter).

25 MS. COMBS: Let's see, financial report. There is

1 a copy under tab 2. I do need to work with
2 someone here in LLR and -- because, as you can
3 tell by your report, there is, there is, well,
4 a nice amount of money in there that, you
5 know, a lot of the expenditures have not been
6 assigned to your, you know ---

7 MS. EWART: Right.

8 MS. COMBS: So we'll get that all straightened out.

9 MS. EWART: I saw this before -- I think you were
10 on vacation -- because I called and I -- and I
11 was gonna ask what -- where'd all the money
12 come from.

13 MS. COMBS: Yeah, I know it.

14 MS. EWART: And I thought, I'm just gonna let that
15 go right now.

16 MS. SCHWARTZ: You're thinking oh no.

17 MS. EWART: I'm thinking something's going on.

18 MS. SCHWARTZ: Something's not good ---

19 (Multiple speakers).

20 MS. COMBS: It's kind of like the good thing/bad
21 thing. I mean is this -- but we're getting
22 that -- we'll get that all worked out.

23 MS. EWART: That's all right.

24 MS. ALLEN: Don't let the money just sit there.

25 Basically that's what's happening. They're

1 gonna ---

2 MS. SCHWARTZ: Yeah, and I'm kind of surprised by
3 that too just with all the other opportunities
4 that our state has that we're okay with that.

5 MS. COMBS: Yeah.

6 MS. SCHWARTZ: Wow.

7 MS. COMBS: But it will be -- I made the request
8 to, you know, for that to be changed and to,
9 you know -- so I'm sure that will be, will be
10 done shortly.

11 MS. SCHWARTZ: Okay. Thank you for doing that and
12 keeping up with it. That's a good thing.

13 MS. COMBS: And also another thing I know that's
14 been taking some time is the panel member
15 appointments. But one of the things, it's got
16 to be confirmed by the Senate. So I'm sure
17 that's an issue at this point because that
18 would ---

19 MS. EWART: Have they cleared the governor's
20 office?

21 MS. COMBS: I had ---

22 MS. SCHWARTZ: Who was appointed? Do we even know
23 that?

24 MS. COMBS: No. There's not been anyone.

25 MS. EWART: I think ---

1 MS. SCHWARTZ: Has SCDA sent in their ---

2 MS. EWART: I think they have sent some ---

3 MS. SCHWARTZ: Yeah.

4 MS. EWART: Because I know Judy Thomas and somebody
5 else was sent for the education.

6 MS. ALLEN: Yeah. There were two nominees. Was
7 Beth ---

8 MS. SCHWARTZ: Beth and then ---

9 MS. ALLEN: The consumer.

10 MS. EWART: And the consumer is entirely up to the
11 governor's office and that's like three years
12 out. And then Bob's one. I don't know if
13 SCDA's done ---

14 MS. SCHWARTZ: A food and nutrition rep?

15 MS. EWART: --- done or --- or food management.

16 MS. SCHWARTZ: Food management and service
17 management.

18 MS. EWART: Uh-huh.

19 MS. SCHWARTZ: Should we remind them?

20 MS. COMBS: I was gonna say would you like me to
21 send a letter to remind them to do that?

22 MS. EWART: Can we send a message to the governor's
23 office to remind them that they need to
24 appoint ---

25 MS. COMBS: I did.

1 MS. EWART: Okay, you did. Good. Good for you.

2 MS. COMBS: Kind of waiting. I don't know.

3 Sheridan, I guess the earliest they could do a
4 -- the Senate can confirm someone is probably
5 January.

6 MS. EWART: January at this point, yeah.

7 MR. SPOON: They have to be in session I guess.

8 MS. EWART: Yeah. Yes.

9 MR. SPOON: That's my assumption.

10 MS. EWART: It has to be January. And I can tell
11 you ---

12 MS. COMBS: They're not gonna come in special ---

13 MS. EWART: --- it's not gonna be first thing on
14 the docket.

15 MS. SCHWARTZ: No, they've got other issues.

16 MS. EWART: You think?

17 MS. SCHWARTZ: (Inaudible).

18 MS. COMBS: Oh, and this is not on the agenda, but
19 I just want to let you know that the
20 association did ask me to speak at the April
21 meeting.

22 MS. EWART: Good.

23 MS. SCHWARTZ: Good.

24 MS. COMBS: So you're all all right with that?

25 MS. SCHWARTZ: Oh yes.

1 MS. EWART: Absolutely.

2 MS. SCHWARTZ: --- that's wonderful. I think
3 that's great.

4 MS. EWART: I suggested that. So that's good.

5 MS. COMBS: I'll let them know then.

6 MS. SCHWARTZ: I think that's very good.

7 MS. COMBS: Apparently in Charleston this year, or
8 next year rather. They mentioned Charleston.

9 MS. SCHWARTZ: Because they're rotating, so it may
10 be Charleston.

11 MS. COMBS: I went to Columbia.

12 MS. EWART: I think that's ---

13 MS. COMBS: I think they had mentioned Charleston.

14 MS. EWART: Okay, that's good.

15 MS. COMBS: All right.

16 MS. EWART: Okay. That's all in the reports.

17 Okay, thank you very much for all that
18 information. No unfinished business. New
19 business: Commission on dietetic
20 registration, revised test specifications if
21 you look under tab 3.

22 MS. COMBS: And I had sent that to you already.

23 MS. EWART: Right.

24 MS. COMBS: Basically that's information.

25 MS. EWART: And that doesn't really affect us too

1 much. Just that our requirement is that they
2 pass the exam. So if the exam's changed, they
3 gotta pass the changed exam, so. Any concerns
4 or anything about that?

5 MS. SCHWARTZ: No. I think it's, I think it's
6 wonderful they're keeping it up to date.

7 MS. EWART: Staying abreast.

8 MS. SCHWARTZ: Right. And I'm sure they almost had
9 to change it with the changes to the Nutrition
10 Care Process. I wouldn't imagine that the old
11 exam had a lot of those questions on it.

12 MS. EWART: I can just assure you that I'm gonna
13 keep my CEUs current and not put myself in a
14 position where I have to take the new exam.

15 MS. SCHWARTZ: I am right there with you, Rona.
16 That's why I need to go back and maybe pay a
17 little bit of attention to my five-year cycle.

18 MS. ALLEN: I served on the Practice Audit
19 Committee. It was a very interesting process.

20 MS. SCHWARTZ: Oh really?

21 MS. EWART: I bet it was.

22 MS. ALLEN: Young professionals respond to a little
23 bit of money, a little cash incentive. I
24 think they gave them less than \$5, and the
25 return rate was very high for the survey for

1 just a few bucks.

2 MS. EWART: Good.

3 MS. SCHWARTZ: Wow.

4 MS. ALLEN: So it was really -- but it is a -- it's
5 a good process if you're ever asked to serve
6 on that team.

7 MS. EWART: Good. I'm glad you were there.

8 MS. SCHWARTZ: Me too.

9 MS. EWART: All right. Use of policies.

10 MS. COMBS: Sheridon, did you find that ---

11 MS. EWART: Yes, dear?

12 MR. SPOON: I tell you what I'm gonna do on this,
13 because I've got and Angie's got an email on,
14 on this where I want to go ahead and find that
15 and talk from that on use of policies. But I
16 will say I don't think that it's gonna be an
17 issue for the Dietetics Panel. It was just
18 the issue of obviously you have a practice
19 act, which is your state law, statute. You
20 also have a set of regs that is also state
21 law, enforceable, et cetera, et cetera. Was
22 gonna just give you the sense that, if in the
23 future, and I don't know how much occasion
24 you're ever gonna have because you've got a
25 fairly recent statute and a fairly recent set

1 of regulations -- so I really don't know how
2 much it's gonna be an issue. But obviously,
3 if you start talking about things that you
4 want to do by way of a policy, consider that
5 it does have to be tied back in directly to
6 your statute and regs. In other words, the --
7 for purposes of your being able to force
8 anything, the only thing that you can enforce
9 is your statute and regulation.

10 And, again, it's a hard discussion to
11 have until you -- unless you're talking about
12 a specific issue. So it's, it's harder for me
13 to talk about it in the abstract. But we'll
14 find out. We'll locate the, the email that we
15 have and provide that.

16 MS. EWART: Was this like a suggestion that we
17 develop policies?

18 MR. SPOON: No.

19 MS. EWART: Okay. It was a suggestion that we
20 don't have policies?

21 MS. COMBS: Not to use them ---

22 MR. SPOON: It was pointed out as an issue -- and
23 again, I, I don't think -- I know it hasn't
24 come up with you in the past and I really
25 don't anticipate that it will come up for

1 y'all in the future because I think, in your
2 case, you can look directly to your law and
3 your regulation to determine. And when a
4 specific case, disciplinary case or licensing
5 case, you can look at that and that's probably
6 all you're going to need.

7 MS. SCHWARTZ: Because I guess that's my question in
8 reference to this. Since we do have our first
9 two active complaints ---

10 MS. EWART: We just go right back to our practice
11 act ---

12 MS. SCHWARTZ: -- to our other regulations and so
13 we could use that ---

14 MR. SPOON: That's the general ---

15 MS. EWART: And that's, that's the test that we've
16 used ---

17 MR. SPOON: --- that's the general guide.

18 MS. EWART: --- is it, does it fit in this
19 parameter.

20 MS. SCHWARTZ: Okay.

21 MR. SPOON: That's the general guidance. And, you
22 know, it's hard to talk about it without
23 talking -- unless you have a specific issue.

24 MS. EWART: Situation?

25 MR. SPOON: You know, it's hard to talk about it in

1 the abstract. But, obviously, just so you
2 understand that policy/position statement or
3 something in that nature is not something that
4 you can necessarily -- in fact you can't
5 discipline someone for. That's the basic
6 issue.

7 MS. EWART: I'm perfectly happy with leaving it
8 with what we've got.

9 MR. SPOON: And again ---

10 MS. EWART: They're not perfect, but they sure are
11 easy to go by ---

12 MR. SPOON: Right.

13 MS. EWART: --- as far as when we've had some
14 questions, it's easy to say, okay, do they fit
15 any of these categories.

16 MR. SPOON: And you know obviously at any time if
17 you see something that you want to put forward
18 as far as a legislative change, a regulatory
19 change, you're free to do that. That's the
20 best way to go about it.

21 MS. SCHWARTZ: So I want to make sure I understood
22 you. That -- you said a policy or a position
23 statement you can't really hold anyone to?

24 MR. SPOON: Not if -- no, not as far as a licensee.
25 It's not something that you can sanction for

1 violation of any policy. There are some
2 boards that -- you guys have been around for --
3 -- since 2006 basically. There's some boards
4 that have been around longer than that
5 obviously, and they, over the years, developed
6 policies based on questions that continually
7 come up. Those policies and position
8 statements are out there. And, and those
9 boards too that have been around longer,
10 they've never -- they, they are, they're
11 advice. It's -- if somebody has a question
12 about an issue that's not specifically
13 addressed, there may or may not be some policy
14 statement that the board has come up with over
15 the years. Oftentimes there isn't. But
16 again, I'll try to look at that. Or Angie and
17 I will try to get that ---

18 MS. SCHWARTZ: Is it governance-related positions?
19 Or is it practice-related positions?

20 MR. SPOON: What do you mean -- what's governance?

21 MS. SCHWARTZ: The policies -- governance. Like
22 governance to me would be how the, how the --
23 okay, let me think about how I want to explain
24 it to get it right. In a practice, obviously
25 would be, to me, the position statements are

1 already through ADA. So that got -- those are
2 the guidelines that we expect the dieticians
3 to follow. Governance would be how we conduct
4 ourselves or how they would expect us to
5 respond. Because I don't know why you'd have
6 one otherwise.

7 MR. SPOON: You know, and I agree with you.

8 MS. SCHWARTZ: Okay. All right. I just am trying
9 to understand it. I'm sorry.

10 MS. EWART: All right. No policies. All right,
11 let's see. Future meeting dates.

12 MS. COMBS: Okay. If y'all would like to, you
13 know, determine -- decide on a date when you
14 would ---

15 MS. EWART: Is there some imminency that we would
16 need to meet in reference to the
17 investigations and resolving what's going on
18 there?

19 MS. COMBS: Now that, that's a good question
20 because y'all know we don't want to keep
21 something holding on.

22 MS. EWART: Right.

23 MS. COMBS: So that would be a possibility. But I
24 can let you all know on that because I'd hate
25 to plan a date and then the investigation's

1 not completed.

2 MS. EWART: Right.

3 MS. COMBS: So I was thinking if you'd like to go
4 ahead and, you know, schedule something for --
5 last year we met in February, end of the year.
6 But if you need to -- if we need to ---

7 MS. EWART: Is that agreeable that we would
8 schedule something in February, and then if
9 something came up that we needed to ---

10 MS. COMBS: Uh-huh.

11 MS. EWART: --- that we needed to meet before then,
12 then you could shoot us an email and we could
13 try and find a ---

14 MS. COMBS: Yeah.

15 MS. EWART: --- a mutually-agreeable day?

16 MS. COMBS: And we can even, you know, it's a
17 possibility of doing a conference call if it's
18 something just that wouldn't take long.

19 MS. EWART: Uh-huh. Are we allowed to do that?

20 Can we resolve information or a situation ---

21 MR. SPOON: On a disciplinary case?

22 MS. COMBS: To hear the IRC and just to make the
23 determination whether to go forward -- or
24 whether to agree or not?

25 MR. SPOON: Are you talking about an IRC, approval

1 of an IRC recommendation?

2 MS. COMBS: Yes.

3 MR. SPOON: Or a hearing?

4 MS. EWART: Well, obviously we wouldn't do a
5 hearing by phone.

6 MR. SPOON: Right.

7 MS. EWART: We -- will we have to have a hearing on
8 both of these cases?

9 MS. COMBS: No, not necessarily.

10 MS. EWART: Okay.

11 MS. COMBS: No.

12 MS. EWART: I mean, they could just give us a
13 recommendation?

14 MS. COMBS: What they'll do, they'll give a
15 recommendation. Then you decide whether to
16 accept that or not. It can either be
17 recommend go forward to formal complaint,
18 which could involve a hearing.

19 MS. EWART: Uh-huh.

20 MS. COMBS: Or dismiss it or have a letter - it's a
21 letter of caution or letter of concern?

22 MR. SPOON: Concern.

23 MS. EWART: Okay.

24 MS. COMBS: But that's the only ---

25 MS. EWART: All right. So just when you hear

1 something from those investigations, just let
2 us know what we need to ---

3 MS. TAYLOR: Is there a recommendation presented in
4 just writing or ---

5 MR. SPOON: You'll have an IRC Report. The only
6 reason -- if there's some, if there are not a
7 whole lot of other things on your agenda but
8 you do have an IRC Report, you got one or two
9 cases or however many that you have and you've
10 got -- the IRC has met. They've got cases
11 that they have made a recommendation to you,
12 if you wanted to have phone conference meeting
13 to what in most cases is you're going to
14 accept the IRC's recommendation, you can do
15 that ---

16 MS. EWART: Okay.

17 MR. SPOON: --- over the telephone. It just has to
18 be noticed like any type meeting, but it can
19 be conducted on the phone.

20 MS. SCHWARTZ: Is there a time frame that we have
21 that we have to abide by related to when the
22 IRC makes their recommendations versus ---

23 MS. EWART: We don't have to respond like in 30
24 days or 60 days?

25 MS. SCHWARTZ: Yeah, I was kind of curious about

1 that.

2 MS. COMBS: There's nothing in writing ---

3 MR. SPOON: It's just, it's just all according to
4 when they have a recommendation.

5 MS. EWART: I would think ---

6 MS. SCHWARTZ: That's an example of a governance
7 policy to me, too.

8 MR. SPOON: Yeah, you can ---

9 MS. EWART: We would want to respond in a timely
10 fashion, though, because ---

11 MS. COMBS: Sure. Yeah.

12 MS. EWART: All right. Well, if you'll let us know
13 when those ---

14 MR. SPOON: I know what you mean. I know what you
15 mean ---

16 MS. SCHWARTZ: Okay, thank you.

17 MS. EWART: Have you got what's available in
18 February?

19 MS. COMBS: Well, actually, I do. February is I
20 think open.

21 MS. EWART: Is Friday morning still agreeable to
22 everybody?

23 MS. ALLEN: (Nods head).

24 MS. TAYLOR: Uh-huh.

25 MS. SCHWARTZ: Uh-huh.

1 MS. EWART: All right.

2 MS. COMBS: There's the Friday the 3rd, 10th, 17th,
3 24th.

4 MS. EWART: I'm good on all of those right now, so.
5 Anybody got a preference?

6 MS. SCHWARTZ: When did you say? I'm sorry.

7 MS. EWART: 3rd, 10th, 17th, or 24th.

8 MS. SCHWARTZ: I'm good too. Just tell me when and
9 I'll be here, hopefully on time.

10 MS. EWART: All of us are open, Angie.

11 MS. COMBS: Uh-huh.

12 MS. EWART: Want to shoot for the 10th?

13 MS. COMBS: Sure. The 10th will be fine.

14 MS. EWART: I don't know ---

15 (Inaudible).

16 MS. EWART: I might not be finished with my month-
17 end paperwork on the 3rd.

18 MS. SCHWARTZ: The 3rd, so you don't have to --
19 that's true. Give yourself time there.

20 MS. COMBS: Sounds good.

21 MS. EWART: So we'll shoot for the 10th. And then
22 if we need to have a meeting prior to that to
23 follow up on a complaint with a hearing or
24 something, then you'll notify us and we'll
25 agree on that. All right. Anything else

1 going on that we need to know about? Discuss?

2 MS. SCHWARTZ: I know that I had a dietician in
3 Greenville send me an email about a -- it's a
4 business that's downtown Greenville that does
5 a hair analysis and I think they're kind of
6 branching out into therapy ---

7 MS. EWART: Uh-huh.

8 MS. SCHWARTZ: --- disease management. Based on --
9 she had -- we had an employee that came to her
10 about some things that she could eat in the
11 cafeteria and she was using that list. And it
12 was really bothersome. And I told her she
13 needed to write it up and submit it since she
14 had the experience and I didn't. I said, you
15 know ---

16 MS. COMBS: Put it in writing.

17 MS. SCHWARTZ: --- that she needs to just go to the
18 website, get the form and fill that out and we
19 can go from there. Because she was -- I got
20 this epiphany, you know, of an email from her
21 and I'm like, you know, thank you for telling
22 me, but this is what you need to do. So that
23 may come your way.

24 MS. COMBS: Right. Yeah, that's ---

25 MS. EWART: Because that's -- I mean that's

1 basically how we got the other two, so.

2 MS. COMBS: Right.

3 MS. EWART: They're interesting.

4 MS. ALLEN: These are businesses that are probably
5 acting - may or may not be acting within the
6 practice act.

7 MS. SCHWARTZ: That's what I think. And it sounded
8 like that there's some lines that are being
9 crossed just based on things that this
10 employee shared. But that employee would be
11 the client and then obviously Staci would be
12 the RD. So I'll just follow up with her,
13 Angie, and make sure she's done that. She may
14 have already done it. And it may be one of
15 the two that's being submitted.

16 MS. COMBS: Okay.

17 MS. SCHWARTZ: But I, I don't know that.

18 MS. EWART: All right, any other ---

19 MS. TAYLOR: I had one that also had sent me an
20 email about one of the local hospitals. And I
21 believe she -- I, I did the same thing in
22 reference to Angie and the website.

23 MS. EWART: We just need to make people feel
24 empowered that they, that they can file a
25 complaint or a concern. And that's probably

1 something we should include in SCDA and maybe
2 in the Palmetto Link.

3 MS. SCHWARTZ: I think that wouldn't be a bad idea,
4 just kind of go through the steps how do you
5 file a complaint. Do it kind of that way.
6 Because I know you'll cover that probably when
7 you do the presentation in April.

8 MS. COMBS: I will.

9 MS. SCHWARTZ: But I think that -- I don't think
10 it's bad for us to go back and do that,
11 because truly we're responsible for assuring -
12 - you know, that's part of our -- each of our
13 responsibilities as an RD now is to make sure
14 people aren't violating it.

15 MS. EWART: So do you want to just like do a little
16 synopsis of how you file a complaint and just
17 send it over to SCDA?

18 MS. COMBS: Sure.

19 MS. EWART: For them to include -- I guess the next
20 won't come out until January.

21 MS. SCHWARTZ: Yeah, and I can't -- I'm trying to
22 remember when the last one came out. I
23 remember reading through it, realizing I
24 didn't ---

25 MS. EWART: Well, no, they did a summer one. I

1 don't think we've had a -- we -- you know
2 what, it may come out like October. So this
3 may be actually a good time to do that.

4 MS. COMBS: Well, I talked to Bob. And that was
5 one of the things I sent him some information
6 about. Maybe he was going to do something for
7 that? Maybe ---

8 MS. EWART: I don't know ---

9 MS. COMBS: --- maybe not.

10 MS. EWART: --- has that he's nominating committee,
11 but he -- he is on the board, so he would, he
12 would be there and certainly ---

13 MS. COMBS: Okay.

14 MS. EWART: --- participate in the discussion.

15 MS. COMBS: Well, would you like me to send that to
16 someone -- you talking about like in a
17 newsletter type of thing that they would ---

18 MS. EWART: --- the Palmetto Link is the quarterly
19 newsletter. It's electronic now.

20 MS. COMBS: Right. Because I get on line and look
21 at it -- okay.

22 MS. EWART: But whoever -- I guess it goes to the -
23 - it doesn't actually go to the secretary now,
24 right? It goes to the management?

25 MS. TAYLOR: Right. Send it to them.

1 MS. EWART: Back in the day, the secretary actually
2 used to -- I did it for many years.

3 MS. SCHWARTZ: I remember that.

4 MS. EWART: All right. Any other discussion,
5 announcements, concerns? All right. Anyone
6 move that we adjourn?

7 MS. SCHWARTZ: I move we adjourn.

8 MS. EWART: A second?

9 MS. TAYLOR: Second.

10 MS. EWART: All right. Thank you all for coming.
11 Appreciate you being here.

12 MS. COMBS: Appreciate it. Thank you all.

13 (Whereupon, at 10:40 a.m., the
14 proceeding in the above-entitled
15 matter was concluded.)

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1 STATE OF SOUTH CAROLINA)
) CERTIFICATE
 2 COUNTY OF LEXINGTON)
 3

4 Be it known that I, Tina F. Behles, Nationally
 5 Certified Court Reporter and Notary Public in and for the
 State of South Carolina, took the foregoing hearing at 10:13
 a.m. on Friday, September 9, 2011;
 6

7 That the witnesses were duly sworn under penalties
 of perjury to testify the truth, the whole truth, and nothing
 but the truth;
 8

9 That the foregoing 30 pages constitute a true and
 accurate transcription of the proceedings and all testimony
 given at that time to the best of my skill and ability;
 10

11 I further certify that I am not counsel or kin to
 any of the parties to this cause of action, nor am I
 interested in any manner of its outcome.
 12

13 In witness whereof, I have hereunto set my hand and
 seal this 14th day of September 2011.
 14
 15

16 _____
 Tina F. Behles, CVR
 Notary Public for South Carolina
 My commission expires January 13, 2020
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